

# Return note

<b>ZCC Cutting Tools Europe GmbH</b> <b>Vertriebsinnendienst</b> <b>Wanheimer Str. 57</b>  <b>40472 Düsseldorf, Germany</b>	Customer no.:
	Contact:
	Phone no.:
	Date:
	E-mail:

### Return conditions:

- Please send a copy either of the delivery note or of the invoice.
- Please write the reason of the return on this note
- In case of a return for technical reasons, please enclose a test report with the used tools.
- Please return free of charge, unless it had been previously agreed upon.

Quantity	Article no.	Default Description

Remarks:

### Reason for return:

- Wrong Order
  Wrong Delivery
  double Delivery  
 Technical reasons during utilization

Default description:

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**Remarks:** If the returned article shows no default or if our technical control identifies no possible default because the test report is missing or incomplete, 15% of the invoiced article or at least 15,00€ will be invoiced. The article will be returned to the customer at his charge. If the label is missing or the packaging is damaged, corresponding costs will be charged. Thank you for your comprehension.

### A credit note will be established under following conditions ...

1. the returned article is in its original state.
2. the spare parts should be complete (screw, wrench, tube).
3. the packaging has not been opened!
4. the packaging is complete, not damaged, label intact, or without inscriptions!
5. in case of technical default the complete test report and the tools are in the return.

**👉 IMPORTANT: Please enclose copy of the delivery note or invoice! 👈**